Know Edge Ltd
Case Study
Glasgow City Council

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Summary

Gavin Keith and Robin McLaren, are currently with Glasgow City Council in a programme management capacity in taking forward the Council's "Access Glasgow Land and Property Initiative". This follows a successful project in 2002 whereby the consultants were involved in providing a detailed audit of the Council's Land and Property ICT systems and the formulation of a Strategic Framework Report in relation to e-government. The breadth of the current work is extensive ranging from strategic advice to the delivery of GI-related projects to the provision of data management guidelines.

Study

Glasgow City Council is the largest council in Scotland and the third largest in the UK responsible for the delivery of local authority services to more than 600,000. Like all councils across the UK, it is committed to meeting the Modernising Government targets for 2005 and understands the importance of geographic information in fulfilling this vision

To assist with this aim, Gavin Keith and Robin McLaren have been hired to work with the Council in a programme management capacity in taking forward the Council's "Access Glasgow Land and Property Initiative". As the programme management team, they work closely with all project managers in ensuring a consistent approach in the delivery of these project using effective methodologies such as PRINCE2.

Existing projects as part of the programme of work include:
- Intranet Mapping Application
- GeoTechnical Database
- e-Planning (Online Planning Applications, Building Control Warrants and City Plan)
- Corporate Address Gazetteer
- Local Street Gazetteer
- Property/Asset Management System

Importantly, all these projects are corporate in nature ensuring that the benefits are accrued across the Council's services. While still in its infancy, the Access Glasgow Land and Property programme of work is building a solid base for future projects in the coming years, including those related to e-Citizen services as well as back office integration. Furthermore, both Gavin and Robin are working closely with the Council to ensure that information management becomes integral to these projects and have worked with Council staff to prepare data management plans and data quality guidelines.